

# HOSPITALITYSCREEN™

SCREENING HOSPITALITY PERSONNEL



The **Hospitality Screen™** is a psychometric tool that is used to attract and screen the character traits, attitudes, talent and potential of top performing hospitality professionals. It is an efficient, cost-effective process to help an organization focus on candidates with the highest potential.

## The **Hospitality Screen™**

- Helps reduce turnover and predict performance
- An online 24/7 screening tool to manage the flow of targeted recruits
- Helps to consistently hire more top performers
- Assesses talent, work history and job fit
- Assesses the characteristics associated with customer satisfaction, guest loyalty and repeat visits
- Creates an ideal candidate model specific to your organization

Based on 30 years of research, the **Hospitality Screen™** helps guest focused businesses to consistently select high performing, service minded professionals for a variety of roles ranging from Housekeeping to Concierge to Front Desk professionals. It provides the hiring manager with insights and developmental opportunities. The detailed report, available in real-time, is divided into several sections that describe the individual's approach to service, task orientation, responsibility, initiative, retention potential and much more.

**SELFMANAGEMENT**  
GROUP  
SELECT | DEVELOP | RETAIN | TOP PERFORMERS



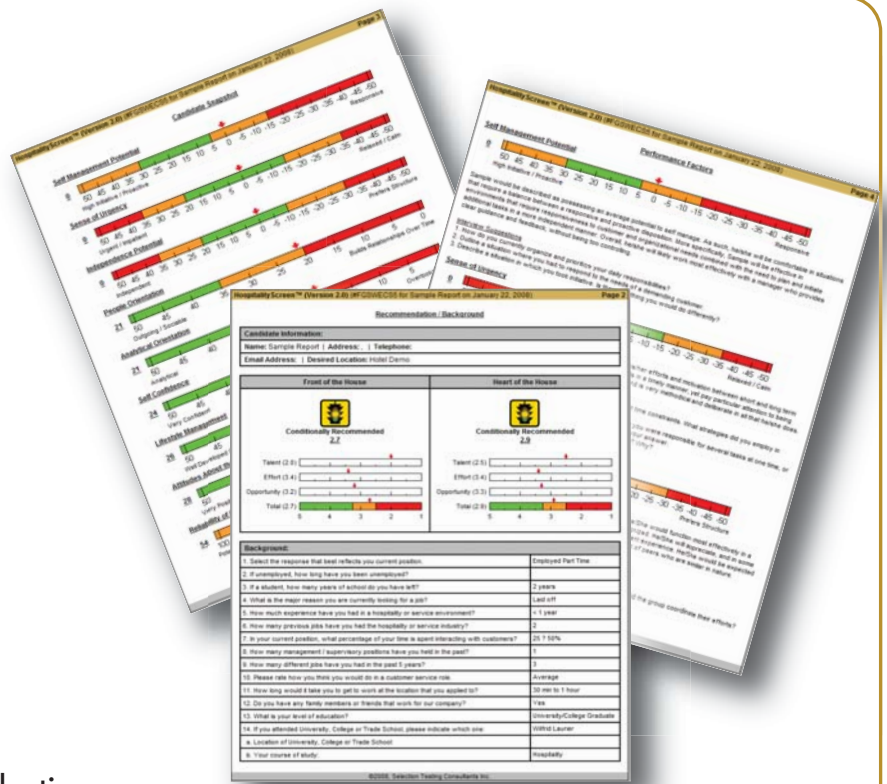
The **Hospitality Screen™** is a web based assessment system that instantly produces a detailed report about the candidate.

The **Hospitality Screen™** is proven to help guest focused businesses accurately select service minded professionals who will make a positive contribution to build customer loyalty and create repeat visits.

It is a comprehensive approach to selection and development based on advanced statistical methods.

The **Hospitality Screen™** is a psychometric screening tool that measures the potential for success and the suitability to specific key service roles in the hospitality sector. It is suitable for assessing the characteristics critical to success for:

- Food service staff
- Maintenance staff
- Housekeeping
- Front desk staff
- Guest service agents
- Concierge
- Gift Shop staff



## SELF MANAGEMENT GROUP

The **Self Management Group** is a world leader in screening, selecting, developing, and retaining top performers. For over 30 years, the **Self Management Group** has partnered with leading companies to develop high performance, self managed organizational cultures.

For more information about the **Hospitality Screen™** and the **Self Management Group's** other profiling and training systems please visit [www.selfmgmt.com](http://www.selfmgmt.com) or call 416.746.0444.

For a free demo and complimentary consultation contact:

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